MSU Employees and Students:

We are still continuing to work through the restoration of our technology systems after a recent cyberattack. To keep our campus informed, the following information may be of assistance as we restore certain technology functions on campus.

The information below is specific to our priority of getting summer term online instructional delivery capabilities restored.

- MSU email is available from cell phones and off-campus computers for summer term students, as well as full-time employees. Instructors of summer online courses may communicate with summer term students via email. If you are a student enrolled in the current summer term or a full-time employee and experience problems with email, please contact the MSU IT Service Desk at 606-783-4357.
- Blackboard is accessible through off-campus computers for summer term students and all instructors of summer online courses. To reach Blackboard online, please use the following link https://moreheadstate-bb9.blackboard.com, or through the direct Blackboard Learn App at https://apps.apple.com/us/app/blackboard-learn/id950424861.
- If you are a summer term student or summer instructor and have trouble accessing Blackboard, you may use the following link to help guide you: <u>moreheadstate.edu/technology</u>. You may also contact our Distance Education and Instructional Design Office by email at <u>blackboard@moreheadstate.edu</u>, or by phone at 606-783-2140.
- WebEx has been restored and is accessible for use in summer instructional delivery using off-campus computers if needed.

We will continue to keep the campus community updated as other applications are brought back online.

Thank you for your patience.

Dr. Jay Morgan President